

# Customer Service Report for LSSB

For the period: Tuesday, April 01, 2008 12:00:00 AM to Wednesday, April 30, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>ADB</b>											
DELPRO	1	0	0	0	0	0	0	0	1	0	71
<b>Application Support</b>											
Database Development	0	4	0	0	0	0	0	4	0	0	15
General Info	0	1	0	0	0	0	0	1	0	0	10
<b>ASR</b>											
Other	0	0	0	1	0	0	0	0	1	0	0
<b>General Information</b>											
Inquiry	1	0	0	0	0	0	0	0	1	0	30
<b>NIHnet</b>											
Network Sec-Firewall	1	0	0	0	0	0	0	0	1	0	23
<b>OS/390</b>											
Other Software	1	0	0	0	0	0	0	0	1	0	5
Wylbur	1	0	0	0	0	1	0	0	0	0	0
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	25	0	9	0	0	16	0	0
<b>Grand Total:</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>26</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>5</b>	<b>21</b>	<b>0</b>	<b>6</b>

Total Tickets Closed:	26
Total Tickets Assigned/Pending/Checked Out:	10
Total Tickets Created:	36